

DCA Checklist for Dealers and Customers

PrintFleet dealers and customers should meet and complete the following before downloading and installing the PrintFleet DCA.

Network requirements:

- TCP/IP configured
- Port 443 (HTTPS) or 80 (HTTP) or port 21 and/20 (FTP) must be open for automatic transmission of collected data

System requirements:

- Hardware: Desktop computer system powered on 24 hours a day, 7 days a week (does not have to be a dedicated system)
- Operating System: Windows® 2000/XP, Windows® Server 2003
- Network Card: 100mbit or higher
- The computer system must only have one active network card.
- RAM: 256MB or higher
- Microsoft® .NET Framework installed
- Internet connected browser with a minimum of 100Mbit NIC

Other requirements:

- Consult the Network Administrator at the site of installation to find out:
- all the IP ranges (subnets) within the company's WAN (Wide Area Network) the DCA should be scanning
- how many devices are on the company's network
- how many users are on the company's network
- if all users are not in the same location, how many additional locations there are and if VPN is used

Notes:

- For optimal performance, each DCA should monitor no more than 1000 devices. For locations with more devices than this, additional DCAs should be installed.
- Do not install the DCA on a laptop. There may be issues of unreliable access when using wireless connectivity.
- The DCA must be installed on a computer system that will be powered on all the time. Otherwise, data collection will stop during times when the system is powered off, resulting in an interruption of available historical data.
- Do not install the DCA on VMWare (virtual machine).
- If you plan to use the DCA to collect data via VPN, please be aware that due to the extended transmission, there is a risk of data loss.